

## ExternalMandateReason1Code

Identification				Status			
	Code	Name	Definition	Origin/Requester	Status	Status Date	Introduced Date
1	AC01	IncorrectAccountNumber	Format of the account number specified is not correct	CR0052 3Q2010/EPC	New	Oct 2010	November 2010
2	AC04	ClosedAccountNumber	Account number specified has been closed on the Receiver's books	CR0052 3Q2010/EPC	New	Oct 2010	November 2010
3	AC06	BlockedAccount	Account specified is blocked, prohibiting posting of transactions against it.	CR0052 3Q2010/EPC	New	Oct 2010	November 2010
4	AG01	TransactionForbidden	Transaction forbidden on this type of account (formerly NoAgreement)	CR0052 3Q2010/EPC	New	Oct 2010	November 2010
5	AG02	InvalidBankOperationCode	Bank Operation code specified in the message is not valid for receiver	CR0052 3Q2010/EPC	New	Oct 2010	November 2010
6	AM02	NotAllowedAmount	Specific transaction/message amount is greater than allowed maximum	CR0052 3Q2010/EPC	New	Oct 2010	November 2010
7	AM03	NotAllowedCurrency	Specified message amount is a non processable currency outside of existing agreement	CR0052 3Q2010/EPC	New	Oct 2010	November 2010
8	AM05	Duplication	Duplication	CR0052 3Q2010/EPC	New	Oct 2010	November 2010
9	BE01	InconsistenWithEndCustomer	Identification of end customer is not consistent with associated account number. (formerly CreditorConsistency).	CR0052 3Q2010/EPC	New	Oct 2010	November 2010
10	BE04	MissingCreditorAddress	Specification of creditor's address, which is required for payment, is missing/not correct (formerly IncorrectCreditorAddress).	CR0052 3Q2010/EPC	New	Oct 2010	November 2010
11	BE05	UnrecognisedInitiatingParty	Party who initiated the message is not recognised by the end customer	CR0052 3Q2010/EPC	New	Oct 2010	November 2010
12	BE06	UnknownEndCustomer	End customer specified is not known at associated Sort/National Bank Code or does no longer exist in the books	CR0052 3Q2010/EPC	New	Oct 2010	November 2010
13	BE07	MissingDebtorAddress	Specification of debtor's address, which is required for payment, is missing/not correct.	CR0052 3Q2010/EPC	New	Oct 2010	November 2010
14	DT01	InvalidDate	Invalid date (eg, wrong settlement date)	CR0052 3Q2010/EPC	New	Oct 2010	November 2010
15	FF01	InvalidFileFormat	File format incomplete or invalid	CR0052 3Q2010/EPC	New	Oct 2010	November 2010
16	MD01	NoMandate	No Mandate	CR0052 3Q2010/EPC	New	Oct 2010	November 2010
17	MD02	MissingMandatoryInformationInMandate	Mandate related information data required by the scheme is missing.	CR0052 3Q2010/EPC	New	Oct 2010	November 2010
18	MD07	EndCustomerDeceased	End customer is deceased.	CR0052 3Q2010/EPC	New	Oct 2010	November 2010
19	MD08	NoMandateServiceByAgent	Receiving agent does not offer specified Mandate services	CR0052 3Q2010/EPC	New	Oct 2010	November 2010
20	MD09	NoMandateServiceOnCustomer	Account is not open to specified Mandates services	CR0052 3Q2010/EPC	New	Oct 2010	November 2010
21	MD10	NoMandateServiceForSpecified	Account is not open to specified Mandates services for this particular creditor	CR0052 3Q2010/EPC	New	Oct 2010	November 2010
22	MD11	UnrecognisedAgent	Agent to whom the message needs to be forwarded cannot be located	CR0052 3Q2010/EPC	New	Oct 2010	November 2010
23	MD12	NotUniqueMandateReference	Mandate identification is not unique to the creditor	CR0052 3Q2010/EPC	New	Oct 2010	November 2010
24	MD13	IncorrectCustomerAuthentication	There is a problem with the customer authentication	CR0052 3Q2010/EPC	New	Oct 2010	November 2010
25	MD14	IncorrectAgent	Agent in the payment workflow is incorrect	CR0052 3Q2010/EPC	New	Oct 2010	November 2010
26	MD15	IncorrectCurrency	Currency of the transaction is incorrect	CR0052 3Q2010/EPC	New	Oct 2010	November 2010
27	MD16	RequestedByCustomer	Cancellation/amendment requested by the debtor	CR0052 3Q2010/EPC	New	Oct 2010	November 2010
28	MD17	RequestedByInitiatingParty	Cancellation/amendment requested by the creditor	CR0052 3Q2010/EPC	New	Oct 2010	November 2010
29	MD18	RequestedByInitiatingPartyAndCustomer	Cancellation/amendment requested by the creditor and the debtor	CR0052 3Q2010/EPC	New	Oct 2010	November 2010
30	MD19	MandateCancelledDueToEarlySettlement	Mandate cancellation following early reimbursement of the debit by the debtor	CR0638/SWIFT&SABS	New	August 2016	31 August 2016
31	MD20	MandateExpired	Mandate cancellation following validity expiration	CR0638/SWIFT&SABS	New	August 2016	31 August 2016
32	MD21	MandateCancelledDueToFraud	Mandate cancellation due to suspected fraud	CR0638/SWIFT&SABS	New	August 2016	31 August 2016
33	MD22	MandateInitiationCancelled	Mandate cancellation following mandate initiation cancellation	CR0638/SWIFT&SABS	New	August 2016	31 August 2016
34	MD23	MandateAmendmentCancelled	Mandate cancellation following mandate amendment cancellation	CR0638/SWIFT&SABS	New	August 2016	31 August 2016
35	MS02	NotSpecifiedReasonCustomerGenerated	Reason has not been specified by end customer	CR0052 3Q2010/EPC	New	Oct 2010	November 2010
36	MS03	NotSpecifiedReasonAgentGenerated	Reason has not been specified by agent.	CR0052 3Q2010/EPC	New	Oct 2010	November 2010
37	NARR	Narrative	Reason is provided as narrative information in the additional reason information.	CR0052 3Q2010/EPC	New	Oct 2010	November 2010
38	RC01	BankIdentifierIncorrect	Bank Identifier code specified in the message has an incorrect format (formerly IncorrectFormatForRoutingCode).	CR0052 3Q2010/EPC	New	Oct 2010	November 2010
39	RF01	NotUniqueTransactionReference	Transaction reference is not unique within the message.	CR0052 3Q2010/EPC	New	Oct 2010	November 2010
40	RR01	Missing Debtor Account or Identification	Specification of the debtor's account or unique identification needed for reasons of regulatory requirements is insufficient or missing	CR0052 3Q2010/EPC	New	Oct 2010	November 2010
41	RR02	Missing Debtor Name or Address	Specification of the debtor's name and/or address needed for regulatory requirements is insufficient or missing.	CR0052 3Q2010/EPC	New	Oct 2010	November 2010
42	RR03	Missing Creditor Name or Address	Specification of the creditor's name and/or address needed for regulatory requirements is insufficient or missing.	CR0052 3Q2010/EPC	New	Oct 2010	November 2010
43	RR04	Regulatory Reason	Regulatory Reason	CR0052 3Q2010/EPC	New	Oct 2010	November 2010
44	SL01	Specific Service offered by Debtor Agent	Due to specific service offered by the Debtor Agent	CR0052 3Q2010/EPC	New	Oct 2010	November 2010
45	SL11	Creditor not on Whitelist of Debtor	Whitelisting service offered by the Debtor Agent; Debtor has not included the Creditor on its "Whitelist" (yet). In the Whitelist the Debtor may list all allowed Creditors to debit Debtor bank account.	CR0539 - Dutch Payments Association	New	March 2016	1 April 2016
46	SL12	Creditor on Blacklist of Debtor	Blacklisting service offered by the Debtor Agent; Debtor included the Creditor on his "Blacklist". In the Blacklist the Debtor may list all Creditors not allowed to debit Debtor bank account.	CR0539 - Dutch Payments Association	New	March 2016	1 April 2016
47	SL13	Maximum number of Direct Debit Transactions exceeded	Due to Maximum allowed Direct Debit Transactions per period service offered by the Debtor Agent.	CR0539 - Dutch Payments Association	New	March 2016	1 April 2016
48	SL14	Maximum Direct Debit Transaction Amount exceeded	Due to Maximum allowed Direct Debit Transaction amount service offered by the Debtor Agent.	CR0539 - Dutch Payments Association	New	March 2016	1 April 2016